

## Enjoy true peace of mind about your Burns & McBride Home Comfort Service Plan Membership.

- ✓ Properly maintained equipment breaks down less frequently and lasts longer
- ✓ Proper maintenance catches small problems before they become big ones
- ✓ Reduces the likelihood your equipment will breakdown when you need it most
- ✓ Jump to head of the line for same-day repair or maintenance service on Full Comfort and above memberships
- ✓ Full Comfort and above memberships provide coverage for heating, cooling, humidification, air purification and water heater as well.

## What makes Burns & McBride's Service Plan Memberships better than others?

A Performance & Safety First Inspection (many of our competitors call this type of inspection a 'Tune-Up') is a valuable service to identify problems, and is a great first step to maintain your system in peak condition.

Our more advanced Memberships all include this inspection to identify problems, but also PROVIDE actual preventive maintenance services to fix common problems - and perform a detailed cleaning to reset your system to factory settings.

**We service ALL brands and types of equipment including oil, gas and heat pumps.**

*Our Service Memberships are backed by a commitment to quality work and service that Burns & McBride is known for.*



**We Get It Right. Guaranteed.**

Call today 302-656-5110 or toll free 800-756-5110 or visit [BurnsAndMcbride.com](http://BurnsAndMcbride.com)

\*Terms and conditions apply. Call or visit BurnsAndMcBride.com for complete details.



**We Get It Right. Guaranteed.**



## Be Ready Year 'Round with a Service Plan Membership

- Enjoy worry-free protection
- Easy, online appointment bookings
- Same-day service
- Fully stocked trucks for quicker repairs



# SERVICE PLAN MEMBERSHIPS



**We Get It Right. Guaranteed.**

## Choose the Service Plan Membership That's Right for You

Whether it's preventative maintenance to prolong the life of your systems, prevent breakdowns, reduce energy usage or repair coverage to minimize cost and hassle, Burns & McBride has a membership for you.

	SYSTEMS NOT UNDER WARRANTY				SYSTEMS UNDER WARRANTY	
	Safety First Inspection \$79.95	True Seasonal Tune-Up \$189.95 <sup>†</sup> Annual / \$18.00 Monthly <sup>**</sup>	OUR MOST POPULAR PLAN	Full Comfort Plus \$269.95 <sup>†</sup> Annual / \$23.00 Monthly <sup>**</sup>	Standard \$229.95 <sup>†</sup> Annual / \$21.00 Monthly <sup>**</sup>	TrueComfort \$369.95 <sup>†</sup> Annual / \$32.00 Monthly <sup>**</sup>
	Full Comfort \$229.95 <sup>†</sup> Annual / \$21.00 Monthly <sup>**</sup>					
<b>PREVENTATIVE OPTIONS</b>						
PERFORMANCE & SAFETY INSPECTION	SAFETY FIRST INSPECTION	SAFETY FIRST INSPECTION	SAFETY FIRST INSPECTION	SAFETY FIRST INSPECTION	SAFETY FIRST INSPECTION	SAFETY FIRST INSPECTION
PREVENTIVE MAINTENANCE & CLEANING SERVICE	X	20-STEP FULL SEASONAL PREP	20-STEP FULL SEASONAL PREP	20-STEP FULL SEASONAL PREP	20-STEP FULL SEASONAL PREP	20-STEP FULL SEASONAL PREP
SYSTEM REPORT CARD	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED
<b>RESPONSIVE SERVICE</b>						
PREVENTIVE MAINTENANCE SCHEDULING	CALL OR ONLINE	CALL OR ONLINE	CALL OR ONLINE	CALL OR ONLINE	CALL OR ONLINE	CALL OR ONLINE
APPOINTMENT TIMES TO BETTER FIT YOUR SCHEDULE	9AM - 4PM	9AM - 4PM	9AM - 4PM	7AM - 7PM, 7 DAYS/WK	9AM - 4PM	7AM - 7PM, 7 DAYS/WK
REPAIR RESPONSE TIME	AS AVAILABLE	24-HOURS OR LESS	SAME DAY	SAME DAY	SAME DAY	SAME DAY
DISCOUNTED DIAGNOSTIC FEE ON REPAIR CALLS NORMALLY \$148	X	X	\$138	\$128	\$138	\$128
OVERTIME CHARGES ON EMERGENCY REPAIR CALLS	X	X	X	WAIVED	X	WAIVED
<b>REPAIR COVERAGE</b>						
WARRANTY ON REPAIRS*	X	X	1 YEAR	2 YEAR	ALWAYS	ALWAYS
DISCOUNT ON REPAIR PARTS	X	X	15% DISCOUNT	25% DISCOUNT	100% DISCOUNT	100% DISCOUNT
DISCOUNT ON REPAIR LABOR	X	X	15% DISCOUNT	25% DISCOUNT	15% DISCOUNT	100% DISCOUNT
EMERGENCY SPOT HEATERS & COOLER AVAILABILITY	X	X	X	INCLUDED	X	INCLUDED
<b>ADVANCED COVERAGE</b>						
WHOLE-HOUSE HUMIDIFIER MAINTENANCE & CLEANING (REPLACEMENT WATER FILTER AVAILABLE)	X	X	+ 15% DISCOUNT ON WATER FILTER	+ 15% DISCOUNT ON WATER FILTER	+ 15% DISCOUNT ON WATER FILTER	+ 15% DISCOUNT ON WATER FILTER
WHOLE-HOUSE AIR PURIFIER INSPECTION & CLEANING (REPLACEMENT HEPA FILTER AVAILABLE)	X	X	+ 15% DISCOUNT ON HEPA FILTER	+ 15% DISCOUNT ON HEPA FILTER	+ 15% DISCOUNT ON HEPA FILTER	+ 15% DISCOUNT ON HEPA FILTER
WATER HEATER PERFORMANCE & SAFETY INSPECTION	X	X	INCLUDED	INCLUDED	INCLUDED	INCLUDED
<b>FLEXIBLE PAYMENT PLANS</b>						
PAYMENT OPTIONS	ANNUAL	ANNUAL OR MONTHLY	ANNUAL OR MONTHLY	ANNUAL OR MONTHLY	ANNUAL OR MONTHLY	ANNUAL OR MONTHLY

\*Warranty: Price of annual membership will be credited against the cost of any repair that fails within specified time period. †Oil-fired equipment priced at \$90/annual or \$13.00/month additional with automatic oil delivery. \$180/annual additional with call-in oil delivery. \*\*Monthly membership payment requires 12-month commitment.