

Introducing Burns & McBride

Trash & Recycling Services

Monthly Plans
available for as low
as \$9.98/month*



For generations, homeowners have placed the comfort of their families in our hands, and we've delivered.

That's why we're bringing innovation to the home services industry by offering you hassle free, low cost, dependable trash & recycling services. The reliability you have come to expect from Burns & McBride now includes even more home comfort options!



Other companies make promises. At Burns & McBride, we make guarantees.



With our **Advantage Price program**[†], we **GUARANTEE** you'll pay at least **10% less** for your basic residential trash & recycling collection compared to the following waste collection companies: **Waste Management, Allied Waste Services or Waste Industries, USA** (formerly Independent Disposal Service).

- ✓ **No Damage Guarantee**
- ✓ **Clean Pick Up Guarantee**
- ✓ **We Missed It Guarantee**

- ✓ **All Burns & McBride customers enjoy:**
 - Weekly trash & recycling pick-up (same day)
 - Two (2) complimentary 96-gallon containers
 - 7 days a week support line
 - Convenient electronic payment

- ✓ **Optional services available:**
 - Weekly yard waste pick-up
 - Easily scheduled special pick-ups
 - Haul-it-away service
 - Curbside assistance
 - Move in service (extra pickups)
 - Household hazardous waste recycling

*\$9.98 monthly fee for residential waste and recycling services assumes electronic payment, excludes fuel recovery fee, and reflects a 60% discount with the purchase of three additional services from Burns & McBride. **60% discount on trash pickup is provided when it's bundled with Burns & McBride's HVAC service contract, automatic oil delivery, and home security monthly monitoring services. Your savings may be different. Not all services are available in all areas.

[†]Savings claim based on a comparison of standard charge and fuel recover fee for comparable weekly trash and recyclable pick-up service by Waste Management, Allied Waste or Waste Industries to Burns & McBride. Additional terms and conditions apply, call us at (302) 656-5110, or visit our web site at www.burnsandmcbride.com/trash for complete details.



Oil Delivery
Heating / Cooling
Home Security
Trash / Recycling

Visit www.BurnsAndMcBride.com or

Call Today **302-656-5110** or Toll Free **800-756-5110**

Burns & McBride Home Comfort

Trash & Recycling Services Fee Schedule

Monthly Cost for Weekly Trash & Recycling Collection Services

Service Selection	Base Charge Per Month*	Bundle Discount %	Your Savings	You Pay
Trash & Recycling Services Only	\$24.95	-	-	\$24.95
Trash +1 Added Service**	\$24.95	20%	\$4.99	\$19.96
Trash +2 Added Services	\$24.95	40%	\$9.98	\$14.97
Trash +3 Added Services	\$24.95	60%	\$14.97	\$9.98

*Assumes electronic payment and excludes fuel recovery fee (\$2.48/mo. as of 8/1/2011)

** Additional Burns & McBride Home Comfort services include automatic Home Heating Oil Delivery, True Comfort HVAC Service Plans, and Home Security with Energy Monitoring.

Trash & Recycling Service Features

✓ Basic Services

- Weekly trash & recycling pick-up (same day)
- Two (2) complimentary 96-gallon containers (optional 65-gallon available)
- No Damage Guarantee
- Clean Pick Up Guarantee
- We Missed It Guarantee

✓ Available Optional Services

- Weekly Yard Waste Collection Service (recurring) **\$10/mo. (12-month Commitment)**
- Curb-Side Assistance (recurring) **\$10/mo.**

✓ Special Pick-Ups

- Yard Waste (8 bag limit or one Christmas tree) **\$10 charge per pickup**
- Burns and McBride provides free pick-up of one (1) large item per week. Eligible items include:
 - Furniture:** Standard sofa, chair, recliner, table, mattress & box spring set, picnic table;
 - Appliances:** Dishwasher, hot water heater, microwave, range, small appliances
- The following items require special handling and cannot be picked-up as part of our base service:
 - Sofa beds, refrigerators, freezers, air conditioners, dehumidifiers, building materials, carpeting, flooring, car parts, concrete, dirt, firewood, mulch, roofing materials, sod, stone, wood, etc.

These items are scheduled to be picked-up on the next FRIDAY and a \$40 special pick-up fee will be added to the customer's next bill.